



*Independent Living, Assisted Living,  
Memory Care & Mental Health, Social Day for Seniors*

## Guidelines for Outdoor Family Visitation

- All outdoor visits can be scheduled by calling 508.788.6050 or emailing [heritagereception@maryannmorse.org](mailto:heritagereception@maryannmorse.org)
- Visits will be held outside (weather permitting) in a visitation “booth” or at an 8-foot table.
- Residents are allowed no more than two visitors at a time.
- To enable all of our families to visit with loved ones, visits will be limited to 1 visit per week for 20 minutes at a time.
- All visitors must wear a face covering.
- Upon arrival, all visitors will be screened for fever and respiratory symptoms. Please note that visits will not be allowed if anyone is showing symptoms of illness. This screening will take place at the orange cone just past the main entrance.
- In accordance with EOEA requirements, visits will be supervised by a staff member to ensure that safety precautions are taken. We understand that this may feel uncomfortable, and we want to assure you that our goal is simply to maintain safety and your privacy is very important to us.
- All visitors must maintain a physical distance of at least six feet from both residents and staff at all times. We have built custom visitation booths to maintain the maximum level of infection control for your visit. Please do not move chairs or booths. Please do not reach around or over booths or pass objects directly to Residents. Staff will help with these items.

Mary Ann Morse at Heritage, 747 Water Street, Framingham

508-665-5300 [www.heritageassistedliving.org](http://www.heritageassistedliving.org)